

Service Request Form

Application Ref:		Application Date:				
Order Type						
New	Shift	Upgrade	Downgrade	Change Service	Hold	Cancel
Location Details						
Location Address (Road Map): Street Address						
City	RYD	JED	DAM	KBR	MADNH	QASM
Contact Details						
Contact Name						
Contact Tel.:			Contact Mobile:			
Email Address						
ServiceType						
Internet	MPLS L3	MPLS L2	3G MPLS	MPLS ADSL	MPLS Dial-Up	MPLS VSAT
Link Type						
Active			Backup			
Speed						
256Kbps	512Kbps	1Mbps	2Mbps	Other:.....		
Special Instructions						
Approved By						
Name						
Titel						
Contact Details						
Contact Tel.:			Contact Mobile:			
Email Address						
STAMP						
Terms & Conditions						
Contract Period : Minimum 12 Months starts from the actual date of service activation						
Billing Date : Start from the date of customer signing the service acceptance form						
Service Cancellation: Minimum 3 Months notice prior to cancellation date.						
Internal Wiring : Customer responsible for internal wiring process in case of ADSL and/or Leased Line type.						
Delivery : 2-3 Weeks from the date of the customer purchase order and subjected to local loop availability.						
Wireless Delivery Condition: The wireless link will be installed in case line of sight is available between customer location and nearest NOURNET point of presence. In case tower is required, the customer shall be liable to pay the cost related to complete the Installation						